

July 7, 2008

Stephen Shapiro
24/7 Innovation
2001 Marina Drive
Suite 807
Quincy, MA 02171

Dear Steve,

I wanted to take a moment to express how delighted we were to have you as our featured speaker at this year's annual Engineering Conference at the Mt. Washington Hotel in Bretton Woods, New Hampshire. Over the last 21 years of our conference, we have learned how important it is to choose the right speaker for our Monday evening event. We are trying to accomplish two things during our conference; the first is to bring our large and diverse engineering community together from around the world to learn about technical advances across the company. The second is to encourage them to network amongst themselves to encourage future collaborations. As you might imagine with a group of engineers, the latter task tends to be more challenging than the former, which is why the Monday evening speaker slot is so important, it can kick-off an atmosphere that encourages interactions for the remaining days of the conference.

Your Personality Poker exercise was perfect! Your personable style and ability to combine humor with your insightful view of interpersonal interactions kept our audience engaged throughout your performance. It was fun watching everyone speculating about the playing cards as they were entering the Grand Ballroom and selected their seats and even more fun a bit later in your talk, watching our senior scientists scrambling on the floor looking for "just the right card"! Latter that evening and the next day, many of our attendees were still talking to one another about their Personality Poker experience and the cards that they ending up with. Mission #2 accomplished!

On a more personal note, it was a pleasure working with you and getting to know you during the planning and preparation of our conference. It is always refreshing to work with someone that is upbeat, professional, organized and is so knowledgeable in their area of expertise. It was also really fun and interesting sharing a spirit with you and a coworker at the Mt Washington Hotel after your talk. I'm sure we'll all be talking about that for some time.

On behalf of the conference committee and the management and employees of Tyco Electronics, thank you for being an integral part of making EngConf 21 the highest rated conference we have ever held.

Best regards,

tyco / Electronics / **M/A-COM**

Steven Hurwitz
General Chair
M/A-COM Engineering Conference